

Access Statement for Cusworth Hall, Museum and Park

What is an Access Statement?

An access statement is a clear, honest and accurate description of the facilities and services we offer to all our visitors.

Introduction

Cusworth Hall was built between 1740 and 1744 and was the home of the Wrightson, or Battie-Wrightson, family until 1952. Today Cusworth Hall Museum is a social history museum and our themed displays explore all aspects of the daily life of Doncaster people. We also offer a changing programme of temporary exhibitions.

The Hall is situated in several acres of parkland and lakes near to Junction 37 from the A1. It is accessed by several steps to the front door, or via the side door for visitors who prefer level access. A lift is available in the building for visitors with mobility needs. Further facilities include a unisex accessible toilet on the ground floor and an accessible unisex toilet in the courtyard toilets and baby changing facilities. There is also an independently-run tea room on site serving hot meals, drinks and snacks.

The Museum is an Accredited museum and Visitor Assistants are on hand throughout the building should you require any help. We look forward to welcoming you and we are committed to making our sites as accessible as possible to all our visitors.



If you have any queries or require any assistance then please telephone 01302 782342 or email museum@doncaster.gov.uk

Pre-arrival

- The site is situated on Cusworth Lane in Cusworth, Doncaster. You can plan your journey by car or by public transport using www.transportdirect.info by entering your postcode and ours, which is DN5 7TU.
- The nearest train station is Doncaster, which is approximately four miles away. Taxis are available from the station.
- The number 41 from Doncaster Interchange stops at the nearest bus stop to the site on Kempton Park Road, which is approximately 200m from the entrance.
- Access to the Museum from the car park is via tarmacked paths and the approach is relatively level. The site can be accessed by foot from several different entrance points in the Park.

Car parking and arrival

- Car parking charges apply at Cusworth Hall. The charges are £1 for up to one hour, £1.50 for up to two hours, £2.20 for up to three hours and £6 for the whole day. Blue badge holders are exempt from parking charges if they are parked in a blue badge space.
- There are six blue badges in the main car park. These are approximately 100m from the main entrance to the Hall.



- There are four blue badge spaces nearer to the Hall, which can be accessed by driving through the car park and following the road, where they can be found to the left hand side next to the bin compound. These spaces are approximately 50m from the entrance to the Hall.



- A removable bollard prevents vehicles from driving up to the Hall itself. Visitors who find walking difficult can arrange for a member of staff to bring our courtesy wheelchair to a car, but please telephone the Hall in advance to book the wheelchair.
- The car park surface is flat and tarmac. The Hall is accessed from the car park by a pavement.
- The main entrance is accessed up 11 steps through the original wooden door, which is 120cm wide, and by glass manual doors which are each 73cm wide. Alternatively, visitors can access the building at ground level via the side door to the right of the steps by pressing the doorbell, which will be answered by a member of staff. This door is 105cm wide.

Entrance, shop and reception

- General admission to the Museum is free.
- The entrance hall is rather dark. The flooring is the original stone floor, which is partly covered by a large rug.

- The Museum reception is accessed through the door to the right of the hallway. The reception area is generally bright and well lit.
- The reception desk is 110cm high. There is a lower portion to the desk which is 72cm high.
- There is a gift shop in the reception area, which sells souvenirs, small toys, books and postcards. We accept cash and cheques, and credit and debit cards for sales over £5.
- Free quiz sheets are available from the reception desk.



Public galleries

Cusworth Hall is an eighteenth century building and former family home. The Museum displays are arranged according to theme in many of the rooms of the building.

- The Museum displays are on three levels. There is a Great Kitchen, bakehouse, still room and laundry on the lower ground floor, and museum displays on the ground floor and first floor. A lift is available for use between all three levels.
- Most of the objects are in display cases, but some are freestanding on open display. Each object has a label to give further information.

- Each room also contains a panel which explains the original purpose or function of the room when the building was a country house.
- The flooring on the lower ground floor is tiled. The flooring in the entrance hall and ground floor corridor is stone flagging. The flooring in the other rooms and on the first floor corridor is wooden floorboards. The grand staircase up to the first floor is carpeted and the alternative staircase is wooden with a central carpet.
- Most of the doorframes into the exhibition rooms are 90cm wide. The narrowest doorframe is through to the small temporary exhibition room and is 74cm wide.
- Each room is lit by artificial light and the window blinds must remain closed. This is to help preserve the objects on display.
- Fire regulations only allow us to have one wheelchair at a time on the first floor, unless the person is able to independently use the stairs in the event of an evacuation of the building.



Toilets

A unisex accessible cubicle is located on the lower ground floor, to the right of the reception desk and past the entrance to the lift, which can be described as having the following:

- ✓ A manual door which is 103cm wide
- ✓ The toilet seat is 48cm from the floor
- ✓ Emergency cord
- ✓ A hand rail by the toilet on the wall, behind the toilet and on the back of the door
- ✓ Tiled floor
- ✓ A sink which is 72cm from the floor and toilet roll which is 92cm from the floor
- ✓ A hand dryer
- ✓ Sanitary and nappy bin



Public toilets are available in the courtyard, which is situated to the right of the Hall. There is a unisex accessible toilet situated between the ladies and gentlemen's toilets, which can be described as having the following:

- ✓ A manual door which is 86cm wide
- ✓ The toilet seat is 48cm from the floor
- ✓ Emergency cord
- ✓ A hand rail by the toilet on the wall, behind the toilet, on either side of the sink and on the back of the door
- ✓ Tiled floor
- ✓ A sink which is 73cm from the floor

- ✓ Toilet roll on a shelf to the right of the toilet which is 72cm from the floor
- ✓ A pull-down baby changing table
- ✓ Hand dryer



During very busy periods, or very occasionally when the courtyard toilets are not available, additional public toilets can be found in the Bothy, which is a separate building set back behind the East Wing where the tearoom is located.

Refreshments

- Butler's Tearoom is a family-run tearoom which is situated in the East Wing of the building. They are open every day from 10:00am until 4:00pm and serve drinks, snacks, cakes and meals. Butler's can be contacted on 01302 390959 or via www.butlerstearoom.co.uk

The Park

Cusworth Hall Museum is situated amidst approximately 64 acres of historic parkland including three lakes. Tarmacked paths lead from the Hall down the hill to the lakes, but follow a fairly steep incline. The top lake is fully accessible in a circular loop along a fully tarmacked path. The middle lake also follows a circular loop, but the path on the far side of the lake is not tarmacked.

Additional Information

- Service dogs are welcome in the building.
- A courtesy wheelchair can be borrowed from reception.
- Baby changing facilities are available in the unisex accessible toilet in the courtyard.
- First aid trained staff are available.
- A bell will be rung throughout the galleries five minutes from closing time.
- All staff receive customer service and disability awareness training.
- All staff are trained in evacuation procedures, and someone will assist you with evacuation from the building should you require it. We also have an evacuation chair to assist with evacuation from the first floor.

Future plans

We welcome your feedback to help us with our continuous improvement. If you have any comments or suggestions, then please leave them with a member of staff, or telephone or email them to us.

Contact details

Address: Cusworth Hall Museum, Cusworth Lane, Cusworth,
Doncaster, DN5 7TU

Telephone: 01302 782342

Email: heritage@doncaster.gov.uk

Website: www.heritagedoncaster.org.uk/cusworth-hall

Opening hours: Monday to Wednesday 10am – 4.30pm

Saturday and Sunday 10.30am – 4.15pm

Closed Thursday and Friday

